

# AgTerra Respects Your Privacy

Updated: January 18, 2021

## Overview

### About Us

We are a global company based in Sheridan, Wyoming, USA. We provide data collection and mapping software and hardware solutions that enable companies to streamline data collection and mapping requirements using mobile and web apps and our data logging hardware. Companies that use our products can collaborate to build maps and collect electronic data while working in the field and from the office. These products may also be securely shared among themselves and with their customers.

### About this Privacy Notice

While our Privacy Policy is lengthy, it is simple: no personal data (including, but not limited to, your email address, name, address) that you share with us will be given to any third party. Your non-personal data and the information you create will never be used by AgTerra, other than for the purposes designated by you, or by any third party for any purpose without informed consent from you.

AgTerra Technologies engages in no ad targeting, data mining, or other activities that may compromise your privacy, and we do not affiliate ourselves with any third parties that do so. The only exception are links to third party sites, such as those used to reference information, which may subject you to their targeted marketing efforts.

AgTerra places "cookies" on your computer that are used to facilitate operations and the experience on our websites. They are not used for any other purpose. If you choose to block them, some functionality on our sites may not operate normally or at all.

Greater detail to this Privacy Policy is contained herein. If you do not accept this Privacy Notice and/or do not meet and/or comply with the provisions set forth, then you should not use our apps or our website.

### Contacting us

We appreciate and value your opinions. We may be contacted in the following ways:

1. E-mail: [privacy@agterra.com](mailto:privacy@agterra.com)
2. Mail or visit us at our physical address:  
AgTerra Technologies, Inc.  
212 W. Burkitt Street  
Sheridan, WY 82801

3. Visit [www.agterra.com/contact](http://www.agterra.com/contact). You are encouraged to share any comments or questions you have regarding this Privacy Statement.

### Changes to our Privacy Notice

In general, changes will be made to this Privacy Notice to address new or modified EU-US laws and/or new or modified business procedures. However, we may update this Privacy Notice at any time, with or without advance notice, so please review it periodically.

We may provide you additional forms of notice of modifications and/or updates as appropriate under the circumstances. Your continued use of our apps and websites after any modification to this Privacy Notice will constitute your acceptance of such modifications and/or updates.

You can determine when this Privacy Notice was last revised by referring to the date it was last "Updated" above.

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## Sites Covered by this Privacy Statement

This Privacy Statement applies to all websites, domains, applications and plugins owned and operated by AgTerra including, but not limited to: AgTrac, MapItFast, Strider Forms and Reports, SprayLogger, FoggerLogger, ActionMapper and mapHIVE. Some AgTerra websites or applications may contain links to third party websites for your convenience and information. If you access those links, you will leave the AgTerra-owned website. AgTerra does not control those sites or their privacy practices, which may differ from AgTerra's practices. We do not endorse or make any representations about third-party websites. The personal data you choose to provide or that is collected by these third parties is not covered by the AgTerra Privacy Statement. We encourage you to review the Privacy Policy of any company before submitting your Personal Information.

## Assurances

This Privacy Statement applies to the applications, databases (“Product”), and provision of services and websites (“Service”) operated by or on behalf of AgTerra Technologies, Inc., a Wyoming corporation (“AgTerra”). The Personal Information that we collect is used for providing and improving our Products and Services. This Privacy Statement describes the information that may be collected and how we protect your Personal Information.

- You own the data that you submit to an AgTerra application. AgTerra has a non-exclusive right to use your data in accordance with the application use or license agreement.
- AgTerra uses Personal Information only for purposes necessary for the intended operation of the Products and Services.
- AgTerra will not sell, rent, or lease your Personal Information to others except as described in this Statement or unless we have expressly asked for and obtained your consent.
- You may print copies of any report or map generated using the Service and information therein. Users managing and storing their data on AgTerra’s servers also have the right to export their data for use outside of AgTerra applications provided the account administrator has provided proper permissions.

If you choose to use our Service, then you agree to the collection and use of information in relation with this Policy.

## Collection of Personal Data

### Personal Data

“Personal Data” is any information relating to an identified or identifiable individual; meaning, information that could be used, on its own or in conjunction with other data, to identify an individual. To serve you better

and understand your needs and interests, AgTerra collects, exports, and uses Personal Data with adequate notice and consent, along with required filings with data protection authorities, when applicable. Therefore, we may ask for certain Personal Data from you for the purpose of providing you content and/or Services that you request.

We collect Personal Data online or in person such as your: (i) contact information (including name, address and email); (ii) financial information (such as credit card number, expiration date, verification number and billing address); (iii) contact information of your company and/or other identity information you share with us (including industry or profession); (iv) location information (such as geographic location of the device you are using); and/or (v) preferences and feedback.

By registering, you are authorizing us to collect, store and use your email address, and other such information you provide during registration, in accordance with this Privacy Notice.

Once you register, you have opted in to receive electronic communications from AgTerra. AgTerra may also provide you with the opportunity to participate in surveys. If you participate, we will request certain Personal Data. Participation in surveys is completely voluntary and you therefore have a choice whether to disclose such information.

### **Non-Personal Data**

We also want to inform you that AgTerra collects “Non-Personal Information” which is general user information that does not contain personally identifiable information. Non-Personal Information is collected through our websites and apps using commonly used data collection tools. We collect Non-Personal Information such as:

- **Cookies:** We use cookies and web log files to track usage and trends, to improve the quality of our Service and to customize your experience. A “cookie” is a tiny data file that resides on your computer, mobile phone, or other device, and allows AgTerra to recognize you as a user when you return to our website using the same computer and web browser. Information gathered through cookies may include: the date and time of visits, the pages viewed, and time spent at our Website. You can remove or block cookies using the settings in your browser, but in some cases that may impact your ability to use our Website. Sending a cookie to a user’s browser enables us to collect Non-Personal information about that user and keep a record of the user’s preferences when utilizing our Services, both on an individual and aggregate basis. For example, the Company may use cookies to store session data, and other

preferences. AgTerra may use both persistent and session cookies; persistent cookies remain on your computer after you close your session and until you delete them, while session cookies expire when you close your browser. You may choose to refuse cookies; however, you may not be able to use some portions of our service dependent upon cookies.

- **Analytics Data:** We use third-party analytics services to help analyze how users interact with the Website. These analytics services use cookies to collect information such as how often users visit the Website. We use the information collected to improve the Website. The analytics services' ability to use and share information collected by them is restricted by their terms of use and Privacy Notice, which you should refer to for more information about how these entities use this information. If third-party services collect information, they do so anonymously without identifying individual visitors. However, we may link the information we record using tracking technology to Personal Information we collect.
- **Device Data:** We use device data, which is information concerning a device you use to access, use, and/or interact with the Website, such as operating system type and/or mobile device model, browser type, domain, and other system settings, the language your system uses and the country and time zone of your device, geo-location, unique device identifier and/or other device identifier, mobile phone carrier identification, and device software platform and firmware information.
- **Aggregate:** We may collect non-identifying and statistical information about the use of our Website, such as how many visitors visit a specific page, how long they stay on that page and which links, if any, they click on. This information represents a generic overview of our users, including their collective habits. Information collected in the aggregate is not associated with you as an individual. We may share user information in the aggregate with third parties.
- **Other Tracking Technologies:** We may supplement information you provide to us with information from other sources, such as information to validate and/or update your address and/or other demographic information. This information is used to maintain the accuracy of information on our Website and for internal analysis.

These tools collect certain standard information that your browser sends to our website such as your browser type and language, time spent on pages, and the address of the website from which you arrived at an

AgTerra website. They may also collect information about your Internet Protocol (IP) address, geographic location and clickstream behavior (i.e. the pages you view, the links you click, and other actions you take in connection with AgTerra websites).

### **Information You Create**

We also collect the content you create, upload, or receive from others when using our Services. This includes photos you save, docs you create, and comments you make.

### **How We Use Your Information**

Except as otherwise stated in this Privacy Notice, we do not sell, trade, rent or otherwise share for marketing purposes your Personal Data with any third party, except under the legal basis of processing described herein.

Additionally, your non-personal data and the information you create will never be used by AgTerra, other than for the purposes designated by you, or by any third party for any purpose without informed consent from you. We may use your Personal Data to:

- operate, maintain, improve quality and facilitate use of our Products and applications;
- identify you as a user in our system;
- respond to comments and questions and provide customer service;
- provide technical support;
- send information including confirmations, invoices, technical notices, updates, security alerts, support and administrative messages;
- communicate about promotions, upcoming events, other news about Products and Services offered by us and our selected partners;
- send you reminders, support and marketing messages;
- manage our administration of the Website;
- perform analytics and conduct research;
- protect, investigate, and deter against fraudulent, unauthorized and/or illegal activity;
- to process orders and/or otherwise provide and deliver Products and Services you request;
- to process and deliver orders for additional services;
- facilitate the creation of and secure your Account on our network; and/or
- develop and improve marketing and advertising for the Website and partner services.

The information collected in the aggregate enables AgTerra to better understand your use of the Website and apps and to enhance your enjoyment. We may use financial information to process payment for any purchases made on the Website, enroll you in one of our accounts and/or

other related services in which you elect to participate. If you use the Website, you agree to receive certain communications from us including but not limited to the following:

- **Special Offers, Newsletters and Updates.** We will occasionally send you information on Products, special deals, promotions, and newsletters. You can sign up for these emails from us at any time on our website. Out of respect for your privacy, you may elect not to receive these types of communications by changing your account setting through the Website.
- **Customer Service.** Based upon the personally identifiable information you provide us, we will communicate with you in response to your inquiries, to provide the services you request and to manage your account. We will communicate with you by email or telephone, as you may elect.

**Supplementation of Information.** To process your credit card orders, we use a third-party provider to validate and verify your account information. All billing and account information is transmitted via https, which is a secure encrypted protocol system. Personal Information required to process a credit decision is not used for any other purpose by our financial services providers or AgTerra and will not be kept longer than necessary for providing the Services unless you ask us to retain your credit card information for future purchases.

### **Your Choices and Selecting Your Privacy Preferences**

You can subscribe to receive certain product and service-specific information and also choose to receive AgTerra general communications. Depending upon the AgTerra application you may be using, we give you a choice regarding delivery of AgTerra general communications by postal mail, email, text messages, and telephone.

You can make or change your choices at any time at the data collection point or by using other methods, as described in the contact us portion of this document. This option does not apply to communications primarily for the purpose of administering contracts, support, product safety warnings, updates, or other administrative and transactional notices as the primary purpose of these communications is not promotional in nature.

General communications provide information about Products, Services, and/or support. This may include new product information, special offers, or invitations. Subscriptions include email newsletters, software updates, etc. that may be expressly requested by you or which you consented to receive.

After you request such communications, you may opt out of receiving them by using one of the following methods:

- Select the email "unsubscribe" link or follow the opt-out instructions included in each subscription communication.
- Write to AgTerra Technologies using the contact information herein. Be sure to provide your name, email and postal address, and specific relevant information about your privacy preferences.

Please be aware that when you opt out of receiving certain subscription communications, it may affect the Services you have chosen to receive from AgTerra where accepting the communications is a condition of receiving the Services.

### **Access to and Accuracy of Your Information**

AgTerra strives to keep your Personal Information accurately recorded. We have implemented technology, management processes and policies to help maintain data accuracy. AgTerra provides individuals with reasonable access to Personal Information that they provided to AgTerra and the reasonable ability to review and correct or delete it, as applicable. To protect your privacy and security, we will also take reasonable steps to verify your identity, such as requiring a password and user ID, before granting access to your data.

### **Data Retention**

We will retain Personal Data we process on behalf of our customers as needed to provide the Services they request. Also, we will retain this Personal Data only as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Your Non-Personal data will be stored on our servers for no more than one year upon non-renewal of the Service. At any time, you may export your data to back it up or use it with a service outside of AgTerra.

Your data may also be removed from our servers immediately when we are provided a written request by your account administrator to do so.

### **Legal Basis of Processing and How We Share Your Information**

AgTerra will not sell, lease, or in any other manner share your Personal Information to others except as described in this Statement. We rely on a variety of bases for processing your personal data in a fair and legal manner. We will not rely on a single basis. We will use any of the following bases, depending on how we use your personal data:

- Consent – you may provide us your consent to use your personal data. You should provide it to us freely and it should be clear that you are providing it to us voluntarily.
- Contract – we may need to use your personal data for a contract to which you are a party.
- Compliance – we may need to use your personal data to comply with a legal obligation for our company.
- Vital interests – there may be rare circumstances where we may need to use your personal data to protect you or others.
- Public good – it is unlikely that we will utilize this method as this requires use of your personal data to be for the public good. This is often used by health care organizations.
- Legitimate interests – this is a balancing test where we will use your personal data except where your rights and freedoms are at risk.

### **Recipients or Categories of Recipients of Data**

We may share Personal Data and User Content with:

- vendors,
- employees,
- contractors and/or agents who are performing services for AgTerra.

We may rely upon vendors, contractors, or agents (collectively, “Service Providers”) to provide servers for our e-mail communications which we use to communicate with you. We may also use Service Providers to help us authenticate systems and detect fraud.

Our Service Providers will be given access to your Personal Data as is reasonably necessary to provide the Website and related Products and/or Services.

We strive to use appropriate technical and organizational measures to protect your Personal Data. If Service Providers acquire confidential or proprietary information belonging to AgTerra or its customers, such information is required to be handled in confidence and may not be disclosed to unauthorized third parties.

Our Service Providers are contractually obligated to use your Personal Data only at our direction and in accordance with our Privacy Notice.

Service Providers who violate our security and safe maintenance of data policies are subject to appropriate discipline including, but not limited to, termination. Certain Service Providers will automatically collect non-identifying

information about your use of our Website by using cookies and other technologies as similarly used by AgTerra.

AgTerra will not share the Personal Information you provide to AgTerra with unaffiliated third parties without adequate notice and consent, unless to: (i) to investigate and defend AgTerra members against any third- party claims and/or allegations and/or otherwise to protect AgTerra from liability, (ii) to investigate, prevent and/or take action regarding suspected and/or actual illegal activities, (iii) to assist government enforcement agencies, respond to a legal process and/or comply with the law, (iv) to exercise or protect the rights, property and/or personal safety of the users of the Website, and/or (v) to protect the security and/or integrity of the Service.

In response to a verified request by law enforcement or other government officials relating to a criminal investigation or alleged illegal activity, we can (and you authorize us to) disclose your name, city, state, telephone number, email address, user ID history, fraud complaints, and usage history, without a subpoena, in connection with an investigation of fraud, intellectual property infringement, piracy, and/or other unlawful activity.

## Security

AgTerra takes seriously the trust you place in us and is committed to keeping your Personal Information secure. No method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot warrant the security of any information you transmit to AgTerra or guarantee that information on the Website may not be accessed, disclosed, altered and/or destroyed by breach of any of our physical, technical and/or managerial safeguards. In addition, while we take reasonable measure to ensure that Service Providers keep your information confidential and secure, such Service Provider's practices are ultimately beyond our control.

To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, AgTerra utilizes appropriate physical, technical and administrative procedures to safeguard the information we collect. We protect your Personal Data from potential personal data breaches by implementing certain technological measures including encryption, firewalls, and secure socket layer ("SSL") technology to keep your data private while in transit. SSL encryption is designed to make the information unreadable by anyone but us.

We review our internal security practices on a regular basis for collection, storage and processing practices including technical and organizational measures, to guard against unauthorized access to systems. Our employees,

contractors and agents adhere to confidentiality obligations and may be disciplined or terminated if they fail to meet these obligations.

Your account is protected by your account password and we urge you to take steps to keep your Personal Data safe by not disclosing your password and by logging out of your account after each use.

### **Automated Decision Making and Profiling**

Our company does not use your personal data for automated decision making or profiling. An example of this is when you apply for a bank loan. Some companies may use an algorithm or automated process to decide about your loan. Again, this does not apply to our organization or the use of your personal data.

### **Children and Minors**

AgTerra does not knowingly collect Personal Data from anyone under the age of 13. We do not knowingly collect personal identifiable information from children under 13. In the case we discover that a child under 13 has provided us with Personal Information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with Personal Information, please contact us at: [privacy@agterra.com](mailto:privacy@agterra.com) so that we will be able to take necessary actions.

By using the Website, you represent that you are at least eighteen (18) years old and understand that you must be at least eighteen (18) years old in order to create an account and/or purchase the goods and/or Services through the Website.

You may ask for a list of technical and organizational measures taken to protect your personal data by e-mailing us at: [privacy@agterra.com](mailto:privacy@agterra.com).

### **International Data Transfers**

Our company operates globally and has a global infrastructure. We utilize cloud computing which means your Personal Data may be transferred to a country with data protection laws not as strong as where you reside.

We will transfer your Personal Data to countries deemed to have adequate levels of data protection as determined by the European Commission. For those countries that do not have adequate levels of protection as determined by the European Commission, we will rely on a variety of methods for lawful cross-border transfers.

We may utilize Standard Contractual Clauses (or Model Clauses) in contracts with third parties in these countries. Standard Contractual Clauses provide additional contractual guarantees around transfers of Personal Data.

### **Data Subject Access Rights**

Under the GDPR, EU residents have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or to object to processing as well as the right to data portability.

We will do this in a timely manner as specified by the GDPR. If we need more time to fulfill your request, we will let you know in advance. We will not exceed the legally specified time limit under any circumstance.

You may exercise these rights by emailing us at: [privacy@agterra.com](mailto:privacy@agterra.com).

### **Complaints**

The GDPR allows EU citizens to file a complaint to a supervisory authority if they feel that their rights and freedoms have been violated. While we hope that you would work with us to resolve your issue, you may also file a complaint to the applicable supervisory authority through this link: [https://edpb.europa.eu/about-edpb/board/members\\_en](https://edpb.europa.eu/about-edpb/board/members_en)

### **Other Websites and Services**

We are not responsible for the practices employed by any websites and/or services linked to and/or from our Website, including the information and/or content contained therein. Please remember that when you use a link to go from our Website to another website and/or service, our Privacy Notice does not apply to such third-party websites and/or services. Your browsing and interaction on any third-party website and/or service, including those that have a link on our Website, are subject to such third-party's own rules and policies. In addition, you agree that we are not responsible and do not have control over any third-parties that you authorize to access your Personal Data. If you are using a third-party website and/or service and you allow them to access your Personal Data, you do so at your own risk.

# California Privacy Notice Addendum

## Your California Privacy Rights

Under California Civil Code Sections 1798.83-1798.84, California residents are entitled to receive: (a) information identifying any third-party companies to whom AgTerra may have disclosed Personal Information to for direct marketing, within the past year; and (b) a description of the categories of Personal Information disclosed. To obtain such information, please email your request to [privacy@agterra.com](mailto:privacy@agterra.com) and we will provide a list of categories of Personal Information disclosed within thirty (30) days after receiving such a request. This request may be made no more than once per calendar year. We reserve the right not to respond to requests submitted in ways other than those specified above.

## Personal Information We Collect and How We Collect It

We collect the type of information described in this California Privacy Notice Addendum and in the Privacy Notice, which includes Personal Information, in the manner described herein and in the Privacy Notice. "Personal Information" means information that identifies, relates to, or could reasonably be linked directly or indirectly with a particular California resident, including without limitation information that identifies or could reasonably be linked, directly or indirectly, with a particular consumer or device. Personal Information does not include (i) publicly available information from government records; (ii) deidentified or aggregated consumer information; or (iii) information excluded from CCPA's scope such as health and medical information. If you do not provide the information that we ask for, we may not be able to provide you with the requested services.

Personal Information may be collected from you (directly or indirectly) or you may provide such Personal Information when you contact us, visit our website, and/or engage us to provide Services. This California Privacy Notice Addendum and the Privacy Notice explain our practices for collecting, using, sharing, maintaining, protecting, and disclosing such information.

We have collected the following categories of Personal Information within the last twelve (12) months:

Category	Information
Identifiers.	First name, last name, postal address, unique personal identifier, online identifier, internet protocol address, email address, email data, website usage data, account name, or other similar identifiers.
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	First name, last name, postal address, unique personal identifier, online identifier, internet protocol address, email address, email data, website usage data, account name, financial information, or other similar identifiers.

	Note, some personal information included in this category may overlap with other categories.
Commercial information.	Records of Services purchased.
Internet or other similar network activity.	Information on a consumer’s interaction with our website.
Geolocation data.	Physical location via internet protocol address.
Professional or employment-related information.	Current or past job details and history.

### **Use of Personal Information**

For more information about how the Personal Information (as defined in the Privacy Notice) we collect and how we collect it, please see the “Information We Collect” and “How We Use and Share Information” sections of our Privacy Notice.

### **Sharing Personal Information**

We share Personal Information as further described in the “How We Use and Share Information” section of the Privacy Notice. We also disclose the categories of third parties to whom we disclosed Personal Information for business purposes as described in the “Whom We Share Your Information With” of the Privacy Notice.

### **Rights of California Residents**

The CCPA provides California residents with specific rights regarding their Personal Information. You have the following rights that may be exercised as further described below:

#### **Access and Data Portability Rights**

You have the right to request that we disclose certain information to you about our collection and use of your Personal Information over the past twelve (12) months. You may make such request for access or data portability twice within twelve (12) month period. Once we receive and confirm your verifiable consumer request, we will disclose the following to you: (i) the categories of Personal Information we collected about you; (ii) the categories of sources for the Personal Information we collected about you; (iii) the business purpose for collecting (or selling, if applicable) the Personal Information; (iv) the categories of third parties with whom we share such Personal Information; and (v) the specific information we collected about you.

#### **Request for Information**

Pursuant to Section 1798.83 of the California Civil Code (California’s “Shine the Light” law), residents of California have the right to request from a business, with whom the California resident has an established business relationship, certain information with respect to the types of personal information the business shares with third-parties for such third-parties’ direct marketing purposes and the identities of the third-parties with

whom the business has shared such information during the immediately preceding twelve (12) month period.

#### **Deletion Requests**

Pursuant to the CCPA, you have the right to request that we delete any of your Personal Information we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete and will direct our service providers to delete your Personal Information from our records, unless an exception applies. Keep in mind, we may deny your request if it is necessary for us or our service providers to: (i) complete the transaction for which we collected the personal information, provide a good or service that you requested, take actions reasonably anticipated within the context of our ongoing business relationship with you, fulfill the terms of a written warranty or Product recall conducted in accordance with federal law, or otherwise perform Services pursuant to our contract with you; (ii) detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities; (iii) debug our website and/or identify and repair errors that impair existing intended functionality; (iv) exercise free speech, ensure the right of another consumer to exercise their free speech rights, or exercise another right provided for by law; (v) comply with the California Electronic Communications Privacy Act (Cal. Penal Code § 1546 et. seq.); (vi) engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when the information's deletion may likely render impossible or seriously impair the research's achievement, if you previously provided informed consent; (vii) enable solely internal uses that are reasonably aligned with consumer expectations based on your relationship with us; (viii) make other internal and lawful uses of that information that are compatible with the context in which you provided it; or (ix) comply with a legal obligation.

#### **Opt-out and Opt-in Rights for Sale of Personal Information**

In the past twelve (12) months we have not sold Personal Information to a third-party for monetary or other valuable consideration. If you are sixteen (16) years of age or older, you have the right to direct us not to sell your Personal Information at any time by contacting us at [privacy@agterra.com](mailto:privacy@agterra.com) or by sending a request in writing to:

AgTerra, Inc.  
Attention: Privacy Department  
212 W. Burkitt Street  
Sheridan, WY 82801

In the event you make the foregoing request, we will wait at least twelve (12) months thereafter to request that you opt-in to the sale of Personal Information (should we change our practices in the future and desire to do so). Please note, you do not need to create an account with us or engage us to provide Services to exercise your opt-out rights. We will only use the Personal Information and other data in the opt-out request to review and comply with the request.

### **Verification on Consumer Request and Timeline**

It is imperative that we verify the consumer request and so you must provide information that allows us to reasonably verify you are the person about whom we collected the Personal Information or an authorized representative. If you make a request on behalf of another individual, we will need to verify that you have the authority to do so. You must also describe your request with sufficient detail that allows us to properly understand, evaluate and respond to such request. We cannot respond to your request or provide you with Personal Information if we cannot verify your identity or authority to make the request and confirm the Personal Information relates to you. We will not honor your request if an exception to the law applies.

We will try and respond to requests within forty-five (45) days after our receipt of such verifiable request (or within such other time as required by applicable law). If we need additional time, we will notify you in writing and inform you of the reason for the extension of time. For the avoidance of doubt, any such requests for Personal Information will cover the twelve (12) month period immediately preceding the date of such verifiable request. We will provide such information in a commonly used format. We will not discriminate against you for exercising your rights under the CCPA. For more information about requests, please see the “Your rights and controlling your personal information” section of the Privacy Notice.

Send us an email at [privacy@agterra.com](mailto:privacy@agterra.com) or you can also send a request in writing to AgTerra, Inc., Attention: Privacy Department, 212 W. Burkitt Street, Sheridan, WY 82801 to exercise any of the foregoing rights, as applicable.